DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850

CMS/
CENTERS for MEDICARE & MEDICAID SERVICES

OFFICE OF INFORMATION SERVICES

DATE: April 11, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration
                 Organizations

FROM: Julie Boughn, Director /s/
                 Information Systems Modernization Group

SUBJECT: **Special TRR Communication – Clean Ups and TRC 199**

As mentioned on previous MA/PDP Operational User group calls and emails, CMS will on
occasion conduct a series of data "clean-ups" resulting in a Special TRR. We are scheduling the
delivery of the Special TRRs typically on either Mondays or Tuesdays. This email is to inform
you of the possibility of your plan receiving a TRR as a result of clean-ups conducted over the
past week. The following is a description of the clean-ups conducted. Keep in mind not every
plan will receive a TRR as a result of each of these clean-ups.

Special Cleanup TRR - Sent to Plans on April 11, 2006

Please note, not all Plans received this Special TRR. Only those with transactions/benes that
were impacted by the following situations:

1)   Pended Transactions (status code = 6) - transactions receiving Status code 6 will be
        reprocessed

        a.   For beneficiaries where no subsequent transactions have been processed,
                Plans should see transactions on the TRR with an accepted or rejected
                status with a legitimate TRC.

        b.   For beneficiaries with subsequent transactions, the reprocessing will result
                in TRC 199, which will be sent to the Plans on a special future TRR.

Special Reject TRR - Sending to Plans on April 12, 2006

Some transactions that were pended in the system are for beneficiaries who have since had other
actions performed on their records. These prior transactions cannot be released back into the
system and will be rejected back to plans with a TRC 199, which means "Rejected, Returned to
Plan for additional research." After examining these returned transactions, if a plan believes the
transaction should be re-run, the plan should re-submit the transaction. This may require use of
the retro process.